



Thank you for trusting Carpet Keepers to manage the details of your carpet and upholstery cleaning needs. It is our pleasure to serve you.

Preparation for Your Carpet Cleaning

PLEASE READ - Important recommendations to help you prepare for your cleaning service with Carpet Keepers.

- During the pre-inspection walk-through, please advise technicians of any special requirements to follow when moving your furniture such as weak legs, loose tops or previous repairs.
- Remove any small items such as dining room chairs, magazine racks, floor plants, etc. from any areas where cleaning will be done.
- Remove all breakable items from furniture which will have to be temporarily moved, cleaned under, and placed back.
- Pin up any full-length draperies so that they will be at least 6 inches off the floor.
- Pin up any skirts on upholstered furniture, which may touching the carpet.
- Computer equipment, china cabinets, sectional sofas, entertainment centers, antique and fragile furniture cannot be moved. However, carpet underneath such items can be cleaned where sufficient room is available, or we can edge right around the base.
- Call attention to any spots or stains which may require special techniques.
- Put your pets in a safe, quiet place where our cleaning won't disturb them.
- For safety, please keep an extra close eye on your curious little ones.

Special Notice Regarding Odors: Everything possible will be done to reduce or eliminate pet odors. However, due to the depth of contamination, 100% success may not be attained. Also, for several days after cleaning you may notice an elevated odor due to higher humidity levels.

Post Cleaning Instructions

PLEASE READ - Carpet Keepers after care information.

- As a safety precaution, please keep children and/or pets off of carpet until completely dry.
- Use extreme caution when walking from the damp carpet to any hard surface area.
- Leave plastic 'tabs' and 'blocks' under your furniture for 48 hours after cleaning.

CARPET KEEPERS MISSION:

To deliver an exceptional standard of service while minimizing negative impact on the environment.